

Change in the sales channel for Eaton Bussmann products

Customer Notification | 29.9.2026

Dear Customer,

We would like to inform you of a change regarding the distribution of Eaton Bussmann products. UTU UAB role as a distributor of these products is coming to an end. Eaton and UTU UAB are working together to ensure the smoothest possible transition and to maintain supply reliability for customers during this period. The goal is to manage existing customer needs and outstanding deliveries in an orderly manner, while providing clear information on how the availability and procurement of Eaton Bussmann products will be handled in the future.

Deliveries during the transition period

UTU UAB will supply Eaton Bussmann fuses from its own stock as long as the products remain available. If a product is not in stock at UTU UAB, or if the stock level is insufficient to fulfill the entire order, UTU UAB will notify the customer of the undelivered quantity. This quantity will be removed from the original order. In the future, the missing products will be supplied via Eaton's subsidiary or its distribution partners. The customer must place a new purchase order for the quantity removed from the original order with the partner responsible for product distribution.

What does this mean for customers?

- Products held in stock by UTU UAB will be delivered in accordance with UTU UAB standard delivery process, based on available inventory.
- For any items out of stock, a separate new purchase order must be placed with Eaton's local subsidiary or its distribution partner for processing and delivery.
- Delivery times and availability will be confirmed on an order-by-order basis.
- The aim is to provide customers with the smoothest possible service throughout the transition period.

Contact and further information

If you have questions regarding orders, availability, or deliveries, please contact your dedicated UTU UAB representative or Eaton's customer service (Office.LT@Eaton.com) in the first instance. Eaton is supporting customers during this transition in cooperation with UTU UAB.

We thank you for your trust and cooperation. We are committed to supporting you throughout the transition period.

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